

From: noreply@civicplus.com
To: [Tolleson City Clerk Dept](#)
Subject: Online Form Submittal: City Council Member Vacancy Application
Date: Sunday, July 30, 2023 9:47:08 PM

City Council Member Vacancy Application

Description

(The partial term of office will expire at the Council Meeting scheduled on Tuesday, December 10, 2024.)

Please complete and submit this online application, letter of interest and resume. Send questions to the City Clerk Department at tolleson.cityclerk@tolleson.az.gov. Paper copies will also be accepted. Please download the application at <https://www.tolleson.az.gov/DocumentCenter/View/7614>.

To be considered, your application, letter of interest and resume must be received by the City Clerk Department by 5:00 P.M. on August 3, 2023.

Full Name	Miriam D. Segura
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Contact Phone Number	
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Resident Address	
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City	Tolleson
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State	AZ
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Zip Code	85353
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Mailing Address (if different than above)	
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Mailing City	Tolleson
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Mailing State	AZ
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Mailing Zip Code	85353
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Email Address	
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Occupational/Technical Expertise	Social Worker
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Business Address	7808 West Thomas
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Business City	Phoenix
Business State	AZ
Business Zip Code	85033
REQUIREMENTS	
Are you a qualified elector of Tolleson?	Yes
Are you at least 18 years of age or older?	Yes
Have you lived in Tolleson for the last year or longer?	Yes
If yes, how many years?	22 years
EXPERIENCE AND SKILLS (To be considered for the vacancy, attach your letter of interest and resume.)	
Upload your letter of interest	Letter of Interest.pdf
Upload your resume	Resume2023.pdf
Professional Experience Highlights:	Licensed Master Social Worker. Experience working with public programs.
Previous Elected, City Board, Commission or Committee Experience:	Committe Experience: Arizona State University, 2012; I served on the university wide transition for the ID carding program that covered four campuses and over 100K students and staff. The ID transition served as the centralized key for university wide functions, including housing, meals and student resources. This committee planned all functions of the transition.
Community Activities (include civic clubs, volunteer activities, service organizations, etc.):	Volunteer Work: Church Music Director, December 2002 to present. Habitat for Humanity Woman's build program volunteer, May 2008; September 2009. Walk to End Domestic Violence Team Captain, April 2008
What skills qualify you to serve on the	Licensed Social Worker. Trained in Planning, Policy, Community and Administration. Understanding of Human Behavior, in both Macro and Micro

Tolleson City Council?

settings.
Fluently Bilingual.

Why are you interested in serving on the Tolleson City Council?

The skills, training and experience I possess could be an asset to the city. Post pandemic there has been an increase in grief in society and many have turned to substance abuse as a way to escape. The rising cost of housing due to inflation has also contributed to more individuals living on the streets. In the City of Tolleson we have seen an increase of transients with substance issues that are overflowing to our streets from the local treatment center on 99th Ave (CBI). I am interested in working with the City Council to help remedy this issue utilizing the skills I have to facilitate CBI enforcing the safe discharge placement of their patients back to the communities which they came from. Thereby removing these individuals from the danger of the streets in the heat and keeping the city streets safe to its residents.

Any additional information you feel qualifies you to serve on the Tolleson City Council?

I have lived in the City of Tolleson for 22 years and understand the changes it has undergone, and the areas that can still be addressed.

Applicant Name

Miriam Segura

Date

7/30/2023

Thank you for your interest in serving on the Tolleson City Council!

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Miriam D. Segura

[REDACTED]
Tolleson, AZ 85353
[REDACTED]
[REDACTED]

30 July 2023

City Council Member Vacancy

Review Committee
9055 West Van Buren
Tolleson, AZ 85353

Dear Review Committee,

I recently came across a notification informing of the Tolleson City Council member vacancy. I extend my condolences to the existing council members for the loss of their late colleague, Mr. Mendoza. I know that these types of sudden departures are never easy. I acknowledge that while Mr. Mendoza's presence, service and contributions can never be replaced, the city council now has a vacancy that nonetheless needs to be filled.

To this purpose is the extent of my inquiry. I am respectfully submitting my candidacy for review and consideration for the vacancy. I am a Masters level trained and licensed social worker, with knowledge in planning, policy, community and administration. I have served the public for over 20 years in several capacities including but not limited to, public programs, substance abuse, and mental health counseling. I have seen first hand the needs of individuals and families. I understand how these issues affect communities.

I humbly would like to offer to extend my service to the city that I reside within. You will find attached my resume and completed application for review. Thank you for your time and consideration.

Sincerely,

Miriam Segura

Miriam D. Segura, LMSW

PROFILE

- Licensed Master Social Worker (LMSW).
- Experience working in Medical Hospitals: Med-Psych Unit, Behavioral Health Hospitals, Crisis Lines, Non-Profit Organizations, and Community Health Centers with SMI and GMH diverse populations.
- Fluent in Spanish & English, conversation and written.
- Fluent with PC skills, Microsoft Office.

EDUCATION

Masters in Social Work, August 2012. Arizona State University, Phoenix, AZ.

BA in Psychology, January 2008. Arizona State University, Tempe, AZ.

BS in Family Resources & Human Development, emp. on Child Development, January 2008. Arizona State University, Tempe, AZ.

PROFESSIONAL EXPERIENCE

VALLEYWISE HEALTH MEDICAL CENTER (PREVIOUSLY NAMED MIHS)

Behavioral Health Specialist – Social Worker

Jan 2022 – present

As a Behavioral Health Specialist I provide direct services to patients in the Community Health Center. My responsibilities in this position include providing supports to patients, families, and the community by providing treatment and support services, health information, community referrals, and groups/workshops. I provide psychotherapy that includes diagnosis, assessment, treatment, and psychoeducation for mental, emotional, and behavioral disorders.

VALLEYWISE HEALTH MEDICAL CENTER (PREVIOUSLY NAMED MIHS)

Behavioral Health/ Psychiatric Liaison – Social Worker

May 2018 – Jan 2022

As a Psychiatric Liaison I worked in the hospital with psychiatrically ill patients that were also medically complex. I addressed issues pertaining to suicidal and homicidal ideations and attempts, episodes of psychosis, substance abuse disorders and other mental health challenges. I coordinated aspects of A.R.S. Title 36 Court Ordered Evaluation (COE) and Court Ordered Treatment (COT) process including: completing social work court assessment and legal documentation for mental health petitions, interviewing patient family members and community professionals as witnesses, and serving as a liaison with the mental health court attorneys. I was also responsible for providing initial psychosocial assessments for the hospital, completing admissions, providing psychoeducation to patients and their families, discharge planning, finding substance abuse treatment centers and community placements, coordinating outpatient psychiatric services and community referrals. I arranged SNF placements, set up outpatient dialysis, coordinated Home Health services, ordered needed DME, and scheduled follow up appointments.

CENTENE - NURSEWISE, Tempe, AZ

Crisis Professional

Dec. 2016 – April 2018

As a crisis professional I conducted telephonic crisis assessments with community members and members of the SMI population who were in crisis. I triaged callers for suicidal and homicidal ideations, psychotic breaks, addictions and any other crisis the individual might be in. I identified unmet needs while documenting information in an electronic record. I provided crisis counseling, referrals to local area resources, coordinated future appointments, and initiated immediate services for emergency situations by dispatching either: Crisis Mobile Teams, EMS and/or Law Enforcement. Additionally, I completed follow up welfare checks on individuals to ensure proper continuation of care were in place and collaborated with family members to ensure the individual received the treatment that was needed.

Miriam D. Segura, LMSW

COPPER SPRINGS HOSPITAL, Avondale, AZ
Director of Business Development

Feb. 2016 – Sept. 2016

As Director of Business Development, I led the new start up company's marketing team to successfully open in the AZ market and exceed corporate census goals. I launched the new hospital's branding effort; organized and executed a successful Open House grand opening event; provided community outreach; and served as a liaison between the hospital and the community to introduce the new hospital to community referral sources, physicians, hospitals, patients and families. I supervised and monitored the marketing team's performance, directed the assignments of duties, and documented the team's progress into reports for corporate management.

OASIS BEHAVIORAL HEALTH HOSPITAL, Chandler, AZ
Intake Clinician

June 2013 – Feb. 2016

As an intake clinician at Oasis Behavioral Health I determined patient appropriate level of care by looking through hospital referral packets and through telephone conversations with potential patients. I provided assistance, support, counseling and crisis intervention to patients and families. I completed the appropriate written documentation to ensure client continuity of care was in place as well as conducted Mental Status Exams, clinical intake assessments using the DSM-IV, depression screenings and substance abuse screening to adolescents and adults in crisis. I also worked as needed in the hospital unit/floor to facilitate group therapy, conduct bio-psycho-social assessments, and assist in patient treatment planning as part of a multidisciplinary team made up of physicians, nurses and social workers. I completed pre-certification insurance claims with a variety of different insurances including Medicare, Medicaid, Tricare, and many private commercial insurances, as well as completed discharge planning to facilitate continuity of patient care and ensured proper patient care transitions were occurring.

ARIZONA STATE UNIVERSITY - AUXILIARY BUSINESS SERVICES
Program Coordinator, Senior

May 2009 – Aug. 2012

During my time as a program coordinator I served as a liaison to other university departments. I communicated with several planning committees for a university-wide transition of the ID carding program, as well as trained university employees on all four campuses about the transition. I fulfilled public speaking engagements to over 10,000 incoming freshman and their parents annually. Supervised over 20 member staff. I assisted the manager in all overall program operations, including overseeing four campus locations, hiring, scheduling, payroll, audit functions, and served as Interim Manager.

ARIZONA STATE UNIVERSITY - SCHOOL OF COMMUNITY RESOURCES AND DEVELOPMENT
Admin Assistant to Business Manager

Sept. 2008 – April 2009

While working at the School of Community Resources I facilitated classes for American Dream Academy as a contractor of the Center for Civil Rights. These community classes were given to underserved low income neighborhoods in both Spanish and English. I recruited the community participants for these valley wide sessions and trained facilitators at the biyearly training for 50+ new contractors/facilitators.

ARIZONA STATE UNIVERSITY - COLLEGE OF PUBLIC PROGRAMS
Program Coordinator, Nina Mason Pulliam Legacy Scholars

Dec. 2007 – Sept. 2008

During this time I worked with a case load of 40+ non-traditional at-risk students as part of \$7.8 million endowment providing scholarships to foster care youth, physically disabled students, and low income adults with dependents. I monitored program participation, assisted students in learning appropriate social, coping and study skills, selecting course work, handling issues with financial aid, and managing the university system. I monitored each student closely to ensure student success; measured by a 97% program retention rate.